



 **AC ELECTRIC MOTOR**

CORPORATE POLICY

QUALITY

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AC Electric Motor are committed to delivering the highest standards of quality, service, and customer satisfaction. Since our inception, quality has been at the heart of our business strategy and remains a driving force behind our continued growth and success.

Commitment to Quality Service & Products

- From day one, our focus has been on providing customers with the best quality products supported by outstanding service.
- This approach has become our unique selling point (USP) and a key factor in building long-term partnerships with our customers.
- Although we are an SME, we operate with the same mindset, processes, and discipline as larger enterprises, an approach made possible by our directors' and senior leaders' experience within major organisations.

Company-Wide Quality Standards

- Every employee at AC Electric Motor has access to our Company Procedures Booklet, which sets out the foundation of our Quality Management System.
- This document defines how we work with customers and suppliers, the professional standards we uphold, and the behaviours expected across all departments.
- By embedding these practices, we ensure a consistent, high-quality customer experience and maintain a culture of professionalism across the business.

Product & Service Compliance

AC Electric Motor undertakes to supply only safety equipment and related services that:

- Fully comply with industry standards and regulations.
- Match the product specifications and claims made.
- Are backed by up-to-date technical documentation and compliance records.

Where products are sourced from external manufacturers:

- We request written confirmation that technical files are current, complete, and contain all required conformity assessments.
- We verify the validity of supplier documentation, including compliance certificates and regulatory approvals, before offering these products to customers.

For services related to externally sourced safety equipment:

- We maintain manufacturer approval to ensure all services provided by AC Electric Motor meet their standards and have been formally assessed.



Our Quality Promise

Through rigorous internal procedures, verified supply chain practices, and a culture of accountability, AC Electric Motor ensures that every customer receives products and services they can trust. By combining quality assurance with regulatory compliance, we deliver long-term value, reliability, and safety for our customers.

On behalf of AC Electric Motor



Andy Bowyer
Director

